

### Visiting TechZone at Preview

*TechZone & Student Technologies* is a university department dedicated to providing students with the technology resources they need -- from move-in to commencement. Two ways to connect with TechZone at Preview:

#### =Attend the Conference Session=

Attend one of our sessions during Preview Day 1

Day 1 - Schroeder Room 214

- ☉ Same session repeated three times at 3:20, 3:45, and 4:10PM

- Choosing the right computer & receiving academic discounts
- ResNet and accessing the Internet
- Obtaining Microsoft Office (free for students)
- Get answers to your technology questions

#### =Stop by Sales Center in Bone=

Explore the showroom of technology products

Bone Student Center 2<sup>nd</sup> floor. Summer hours:

- ☉ Mon-Thur: 9:00AM to 4:30PM; Fri until 4PM
- ☉ Plus - Day 1 - open until 5:30

- Take advantage of academic discounts on the latest computers from Apple, Dell, Lenovo, and Microsoft.
- Purchase accessories
- Get answers to your technology questions

### TechZone Sales Center

[TechZone.IllinoisState.edu](http://TechZone.IllinoisState.edu)

Like *ISUTechZone* (Facebook) & follow *@ISUTechZone* (Twitter)

Just like purchasing textbooks and attending classes, technology is crucial to student success in today's college environment. Illinois State expects all students to have their own computer upon arrival to the University. Although an increasing number of students are choosing to bring a tablet, a laptop/desktop/hybrid computer is still necessary.

Each year, TechZone works with partner vendors to recommend computers that offer the best performance, longevity, and value for students. Popular computer models are kept in-stock, while custom systems can be ordered online. They also carry a large selection of convenience items such as portable hard drives, laptop cases, headphones, ethernet cables, and much more.

TechZone is located on the 2nd floor of the Bone Student Center, and our knowledgeable staff is always ready to answer your technology questions. Some recommended accessories:

**Ethernet cable** - Connecting to the network with an Ethernet cable ensures a fast, reliable connection.

**USB Ethernet Adapter** - In order to connect an Ethernet cable, many of the latest laptop models require one of these adapters.

**Portable Hard Drive** - Storing your work on an external device is a good way to move files around between computers and backup.

### Financing Purchases

[FinancialAid.IllinoisState.edu](http://FinancialAid.IllinoisState.edu) - (309) 438-2231

Parents and students looking for help financing their computer purchases should consult the Financial Aid Office at Illinois State. A one-time cost of attendance adjustment for the purchase of a computer may be available for students that qualify. It might also be worthwhile to research personal Educational IRA and 529 savings programs.

### Downloading and using Office365

[Office365.IllinoisState.edu](http://Office365.IllinoisState.edu)

Microsoft Office is the standard productivity suite for campus. The ability to read, edit, and save Microsoft Office files is required for most courses. OneDrive cloud storage is useful for storing documents with unlimited capacity. Email and calendaring are critical services which are available through Office365.

A free subscription to Office 365 is available for all students which includes a download of Office for Windows, Macintosh, and tablet/portable devices. Students should not need to purchase Office due to this campus-wide license with Microsoft.



Over



## Computer and Technology Information New Students - Fall 2017

### Internet & Wireless Connections

*ResNet.IllinoisState.edu*

ResNet is the high-speed internet service available throughout all University housing and is included as part of your residential housing fees. Students connect to ResNet when they move into their rooms – use an Ethernet cable during your initial connection for best results. Each residence hall room has one direct, high-speed Internet connection port per resident. To use wired ResNet, each student must have an Ethernet cable (available at the TechZone Sales Center for \$8). All residence halls also have wireless coverage in rooms and public areas. Most laptops can connect to the network with a valid ULID and password.

### Technology Support Center

*ITHelp.IllinoisState.edu*

Like *ISUITHelp* (Facebook) & follow *@ISUITHelp* (Twitter)

The Technology Support Center is the first point-of-contact for computer and technology support on campus. The Support Center assists with students' electronic accounts, access to online student services, University email, ULID passwords, and much more. Phone support is offered mornings to evenings seven days a week by calling 438-HELP (4357). Their office, located on the first floor of Julian Hall, is open a portion of each day for in-person support. The IT Help web portal contains a lot of great information including a knowledge base with answers to common questions and problems. Students can contact the Technology Support Center online and submit their own issues through IT Help.

*Note:* Anti-virus software is required to be installed on all computers. Students may utilize their own products or obtain freely available software at [SupportCenter.IllinoisState.edu/downloads](http://SupportCenter.IllinoisState.edu/downloads).

### TechZone Service Center

*TechZone.IllinoisState.edu*

The technicians at our convenient Bone Student Center walk-up counter assist students with a full-range of tech support and repair services such as removing viruses from computers, troubleshooting hardware and software problems, installing and repairing hardware (for computers under warranty), resetting ULID passwords, and resolving wireless connectivity issues -- all **free of charge**. We also provide other services for a fee.

### Illinois State Student Portal

*My.IllinoisState.edu*

As you register and begin as an Illinois State student, **My.IllinoisState.edu** becomes your online home which provides all the resources you'll need such as your class schedule, GPA estimator, grades, financial aid and the following:

#### Email *Microsoft Office 365 - Outlook*

Your official Illinois State (@ilstu.edu) email account for communications with professors, students, and University departments. You may also access your email by downloading the Microsoft Outlook App on your mobile device.

#### Student Service Center

Complete class registration, update your contact information, accept your Financial Responsibility Agreement, etc.

#### ReggieNet *Learning Management System*

Many classes will use ReggieNet for web-based learning and collaboration with professors and other students including taking quizzes and uploading assignments. ReggieNet can also be accessed directly at [reggienet.IllinoisState.edu](http://reggienet.IllinoisState.edu)

### University Labs (ulabs)

*ulabs.IllinoisState.edu*

There are many lab facilities throughout campus for student use. While some are specialized for specific colleges/departments, uLabs are available to all and include six facilities containing a total of over 400 seats. A great place to print too.

### Copyright and Appropriate Use

*www.policy.ilstu.edu/technology/9-2.shtml*

*BirdTrax.IllinoisState.edu*

When students activate their ULID, they agree to the Illinois State University Appropriate Use Policy. The University expects all students to abide by federal and state laws. Downloading and uploading copyrighted material without permission is prohibited by the University and by federal law, and can result in University sanctions in addition to external legal actions. This includes music, videos, games, software, etc.

Illinois State has created [Birdtrax.IllinoisState.edu](http://Birdtrax.IllinoisState.edu), a website dedicated to presenting students with legal options for obtaining the latest music, movies, and other media.

**Welcome to Illinois State!**