Visiting TechZone at Preview

TechZone & Student Technologies is a university department dedicated to providing students with the technology resources they need -- from move-in to commencement. Two ways to connect with TechZone at Preview:

=Attend the Conference Session=

Attend one of our sessions during Preview Day 1

Day 1 - Schroeder Room 214
⊙ Same session repeated three times at
  3:20, 3:45, and 4:10PM

- Choosing the right computer & receiving academic discounts
- ResNet and accessing the Internet
- Obtaining Microsoft Office (free for students)
- Get answers for any technology questions

=Stop by Sales Center in Bone=

Explore the showroom of technology products

Bone Student Center 2nd floor. Summer hours:
⊙ Mon-Thur: 9:00AM to 4:30PM; Fri until 4PM
  ⊙ Plus - Day 1 - open until 5:30

- Take advantage of academic discounts on the latest computers from Apple, Dell, and Lenovo.
- Purchase accessories
- Get answers for any technology questions

TechZone Sales Center

TechZone.IllinoisState.edu

Just like purchasing textbooks and attending classes, technology is crucial to student success in todays college environment. Illinois State expects all students to have their own computer upon arrival to the University. Although an increasing number of students are choosing to bring a tablet, a laptop/desktop/hybrid computer is still necessary.

Each year, TechZone works with partner vendors to recommend computers that offer the best performance, longevity, and value for students. Popular computer models are kept in-stock, while custom systems can be ordered online. They also carry a large selection of convenience items such as portable hard drives, laptop cases, headphones, ethernet cables, and much more.

TechZone is located on the 2nd floor of the Bone Student Center, and our knowledgeable staff is always ready to answer your technology questions. Some recommended accessories:

Ethernet cable - Connecting to the network with an Ethernet cable ensures a fast, reliable connection.

USB Ethernet Adapter - In order to connect an Ethernet cable, many of the latest laptop models require one of these adapters.

Portable Hard Drive or Jump Drive - Storing your work on an external device is a good way to move files around between computers and to ensure the safety of your important files with a backup.

Financing Purchases

FinancialAid.IllinoisState.edu - (309) 438-2231

Parents and students looking for help financing their computer purchases should consult the Financial Aid Office at Illinois State. A one-time cost of attendance adjustment for the purchase of a computer may be available for students that qualify. It might also be worthwhile to research personal Educational IRA and 529 savings programs.

Downloading and using Office365

at.IllinoisState.edu/Office365

Microsoft Office is the standard productivity suite for campus. The ability to read, edit, and save Microsoft Office files is required for most courses. OneDrive cloud storage is useful for storing documents with unlimited capacity. Email and calendaring are critical services which are available through Office365.

A free subscription to Office 365 is available for all students which includes a download of Office for Windows, Macintosh, and tablet/portable devices. Students should not need to purchase Office due to this campus-wide license with Microsoft.

Office 365

ILLINOIS STATE UNIVERSITY

TECHZONE

Computer and Technology Information
New Students - Fall 2015

Internet & Wireless Connections
ResNet.IllinoisState.edu

ResNet is the high-speed internet service available throughout all University housing and is included as part of your residential housing fees. Students connect to ResNet when they move into their rooms – use an Ethernet cable during your initial connection for best results. Each residence hall room has one direct, high-speed Internet connection port per resident. To use wired ResNet, each student must have an Ethernet cable (available at the TechZone Sales Center for $8). All residence halls also have wireless coverage in rooms and public areas. Most laptops can connect to the network with a valid ULID and password.

Technology Support Center
SupportCenter.IllinoisState.edu

The Technology Support Center is the first point-of-contact for computer and technology support on campus. The Support Center assists with students' electronic accounts, access to online student services (see next column), University email, ULID passwords, and much more. The Technology Support Center website contains a lot of great information including a knowledge base with answers to common questions and problems. Phone support is offered 24/7 through the week by calling 438-HELP (4357). Their office, located on the first floor of Julian Hall, is open weekdays and some weekends for in-person support.

Note: Anti-virus software is required to be installed on all computers. Students may utilize their own products or obtain freely available software at SupportCenter.IllinoisState.edu/downloads.

TechZone Service Center
TechZone.IllinoisState.edu

The certified technicians at our convenient walk-up counter assist students with a full-range of tech support and repair services such as removing viruses from computers, troubleshooting hardware and software problems, installing and repairing hardware (for computers under warranty), resetting ULID passwords, and resolving wireless connectivity issues -- all free of charge. We also provide a number of other services for a fee.

Online Student Services

Students should become familiar with these three resources as they will be used often during their academic career:

Go.IllinoisState.edu
  This app allows students to register for classes online, look up financial aid information, access student account information, and check academic progress.

My.IllinoisState.edu
  This portal provides for a daily view into academic and campus activities, announcements, and University news and events.

ReggieNet.IllinoisState.edu
  Many classes will use our online University course management system called ReggieNet. Through a single interface, students have a tool for web-based learning and collaboration with professors and other students.

University Labs (ulabs)
ulabs.IllinoisState.edu

There are many lab facilities throughout campus for student use. While some are designed for specific colleges/departments, uLabs are available to all and include six facilities containing a total of over 400 seats. These labs are conveniently located in Linkins Dining Center, Milner Library, Schroeder Hall, Stevenson Hall, Vrooman Center, and Watterson Towers. The labs are equipped with state-of-the-art computers and printers. Each lab is equipped with basic software, such as Microsoft Office, while some labs have specialized software and equipment.

Copyright and Appropriate Use
www.policy.ilstu.edu/technology/9-2.shtml
BirdTrax.IllinoisState.edu

When students activate their ULID, they agree to the Illinois State University Appropriate Use Policy. The University expects all students to abide by federal and state laws. Downloading and uploading copyrighted material without permission is prohibited by the University and by federal law, and can result in University sanctions in addition to external legal actions. This includes music, videos, games, software, etc.

Illinois State has created Birdtrax.IllinoisState.edu, a website dedicated to presenting students with legal options for obtaining the latest music, movies, and other media.